

# Privacy & Policy

*Last Updated: August 9, 2023*

Joonze, Inc., Part of the Joonze Group (“we” or “us”) values you as our customer and recognizes that privacy is important to you. This Privacy Statement explains how we collect, use, and disclose data when you use our platform and associated services, your rights in determining what we do with the information that we collect or hold about you and tells you how to contact us.

## Information We Collect and Use

“Personal information” is data that identifies, relates to, describes, can be used to contact, or could reasonably be linked directly or indirectly to you. For purposes of this Policy, there is no meaningful distinction between the terms “Personal information” and “Personal data”

**Personal Information We Collect Directly From You.** As you visit or use our Services, we collect the following categories of personal information directly from you:

Personal details (such as your name, age, birthday, gender)

Contact information (such as email address, address, phone number)

Booking information (such as, for each traveler, the traveler's name, frequent flyer details, passport number, redress control number, country of citizenship, booking reference number, and itinerary, which may include

name of airline or carrier, hotel accommodation and/or vessel, port of destination, port of arrival, date and time of departure and/or check-in, date and time of arrival and/or check-out, meal preferences, luggage information, and layover information)

Account information (such as login credentials, including email address and password, and account settings)

Social media data (if you choose to link your KAYAK account with a social media account, KAYAK may collect personal information such as name, age, gender, photograph, and other personal information relating to your social media account)

Billing information (such as credit, debit, or other payment card information and billing address)

Your contacts (such as contact information of people you add to, or notify of, your reservations or itineraries through our Services)

Your preferences (such as your home airport, seating preferences, meal preferences, communication preferences, and other preference information you provide us)

Reviews you submit (including any screenname you publish under or any personal information you include about yourself or others in such review)

Content you publish (including your travel recommendations and any personal information you include about yourself or others, or in content you publish in your Guide or other mediums provided by us)

Photos of you (such as when you add a photo of yourself to your profile, upload photos to a review, or link your social media account to your KAYAK account)

Communications you send us (such as questions, conversations, complaints, or other information that you may submit to our support team)

Promotion information (if you choose to participate in a contest, sweepstakes, or similar campaign, we will collect any information you provide in relation to such activity, such as photos, images, captions, or other content, in accordance with the terms provided at that time)

Other information you may provide (including other information you provide about yourself or others through our Services or to which you provide us with access via third-party platforms)

- **Personal details (such as your name, age, birthday, gender**
- Contact information (such as email address, address, phone number

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Booking information (such as, for each traveler, the traveler's name, frequent flyer details, passport number, redress control number, country of citizenship, b